

Specialty Pharmacy Information

SmithRx does not own or operate any pharmacy, allowing us to work flexibly with a broad network of pharmacies nationwide, including specialty pharmacies. This model allows us to focus on quality of service and cost-effectiveness, as we are not incentivized to drive utilization through any specific provider. We have strong specialty pharmacy partners, requiring no additional management, oversight, or resources from the broker, client or the TPA. Moreover, in most cases, you also have the flexibility to include your preferred specialty pharmacy provider.

Our Specialty Pharmacy Partners

Our contracted specialty providers have proven track records and service all states in the U.S. They also offer comprehensive therapy management programs and support teams. Our current specialty pharmacy partners are:



Costco Specialty Pharmacy is a preferred specialty partner due to their exceptional customer service, competitive pricing, and member experience. Members get access to a convenient online portal to manage their refills, in addition to a dedicated care coordinator to answer their questions.



Senderra is a preferred specialty pharmacy partner due to their exceptional customer service, discount rates, and support programs.

Member Support

Enrollment Assistance and Customer Service

Costco Speciality Pharmacy



New Patient Enrollment Process

Members can create an account on the [Costco Pharmacy Member Portal](https://smithrx.com/specialty) (Smithrx.com/specialty). Once enrolled, Members can log into the portal to request refills, manage their prescriptions and track orders. Prescribers can be directed to send prescriptions via fax or e-scribe.



Ongoing Customer Service

Patients: 855-213-0070
Prescribers: 855-213-0070
Fax: 855-213-0125

Senderra Speciality Pharmacy



New Patient Enrollment Process

For enrollment assistance patients can call: 888-777-5547. Prescribers can visit <https://senderrarx.com/prescribers/forms> and fill out the appropriate forms for the appropriate department. Prescribers can submit prescriptions via fax or e-scribe.



Ongoing Customer Service

Patients: 888-777-5547
Prescribers: 855-460-7928
Fax: 888-777-5645

SmithRx Member Support

In addition, SmithRx's member support teams are always ready to answer questions from your members and help them obtain needed prescriptions. Additionally, our specialty partners have teams of pharmacists, nurses, patient care coordinators, and reimbursement specialists that can help. Members receive ongoing support, counseling, and education for the duration of their treatment.