

International Traveler Benefits



Coverage

- ▶ Blue Cross Blue Shield Global Traveler Plan for Emergency Medical
 - ▶ GeoBlue
- ▶ Business Travel Accident Plan
 - ▶ AXA Assistance
 - ▶ Identity Theft Plan
- ▶ Applies to **ALL** Schreiber locations – no additional coverage should be purchased for traveling partners
- ▶ Plan documents override, plans subject to periodic changes



Eligibility

▶ Partners:

- ▶ Active, full time and part time partners for Blue Cross Blue Shield Medical
- ▶ Active, benefits eligible full time and part time partners for CHUBB Business Travel and Accident
- ▶ Traveling on Schreiber business

▶ Dependents:

- ▶ Spouse
- ▶ Unmarried children up to age 26 for Blue Cross Blue Shield Medical
- ▶ Unmarried children under age 19 or under 25 if enrolled as a full-time student for Business Travel and Accident



GeoBlue: Blue Cross Blue Shield Global Traveler Plan Emergency Medical

Business travel and business sojourn

Applies to those traveling outside of their home country to conduct Schreiber business. If you are traveling within your home country, your local medical plan would apply.

Medical

- ▶ Vendor: GEOBlue
- ▶ Member Services:
 - ▶ US Toll Free 1.888.412.6403
 - ▶ Outside US +1.610.254.5830



SCHREIBER FOODS INC & ITS SUBS

Group ID: QHG999999SFI

Copay in Network, Inside U.S.	\$0
Copay Out of Network, Inside U.S.	\$0
Copay Outside U.S.	\$0

GeoBlue.



Members: See benefit booklet for services covered by your plan. Possession of this card does not guarantee eligibility for benefits.

Hospitals or Physicians Inside the U.S.: file claims with local Blue Cross and/or Blue Shield Plan.

All member claims and claims incurred Outside the U.S., Puerto Rico, and U.S. Virgin Islands and all Dental and Rx claims: File all claims with GeoBlue, Claims Department P.O.Box 1748, Southeastern, PA 19399-1748, USA.

Visit www.geo-blue.com for instructions.

Medical benefits underwritten by 4 Ever Life Insurance Company, Oakbrook Terrace, IL, an independent licensee of the Blue Cross and Blue Shield Association.

Blue Cross Blue Shield Global® is a Brand owned by the Blue Cross Blue Shield Association.
Blue Cross Blue Shield Global products are delivered by the international healthcare experts at GeoBlue®.

www.geo-blue.com

24/7 Member Services

Outside the U.S. **+1.610.254.5830**

Toll Free Within the U.S. **1.888.412.6403**

customerservice@geo-blue.com

24/7 Medical Assistance Including Evacuation

Collect Calls Accepted **+1.215.798.3714**

globalhealth@geo-blue.com

GeoBlue is the trade name of Worldwide Insurance Services, LLC (Worldwide Services Insurance Agency, LLC in California and New York), an independent licensee of the Blue Cross and Blue Shield Association.

Schreiber®

Medical

▶ Before traveling, visit GEOBlue website at www.geo-blue.com

▶ If you have not registered yet, click on 'Register'



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A Leader and Innovator in International Healthcare

Through our elite network of providers, innovative mobile and online tools, and high touch approach to customer service, GeoBlue provides peace of mind to members anywhere in the world.



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1.855.282.3517 (U.S.)

+1.610.254.5304 (collect outside the U.S.)

Learn More About GeoBlue

With GeoBlue, confidence, convenience and peace of mind are only a click away.



Comprehensive Solutions for Multinational Employers

GeoBlue offers long and short term corporate group products under the Blue Cross Blue Shield Global brand with the Blue Cross Blue Shield Association and Bupa Global. This allows us to extend our global reach and enhances our ability to offer comprehensive and compliant international healthcare solutions for employees and their dependents, giving them confidence that the care they need is available when and where they need it. [Learn More »](#)

GeoBlue
Global. Local. Mobile.

Use our mobile app to access the best local doctors, hospitals, and resources **when you need them, where you need them, anywhere in the world.**

[Learn More >](#)

Medical

To register you will need the Group ID number: QHG999999SFI, then you will enter in your personal information like name, email, etc.



[Login as Member](#)

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Registration

Enter Your Certificate Number or Group Access Code

* Required Field

QHG999999SFI

*

NEXT

[Are you the Expat Plan Group Administrator?](#)

Customer Service

If you are having problems registering or have any other GeoBlue issues, please contact Customer Service at 1.855.282.3517 (+1.610.254.5304 outside the U.S.) or email us at customerservice@geo-blue.com

Who Can Register?

To protect the privacy of our members, you can manage medical information for yourself and your covered dependents under the age of 18. Covered spouses and dependents over the age of 18 must register for access to the web site to manage their medical information.

If you would like to grant an individual with access to your claims data or any other medical information managed through GeoBlue, please complete and submit the [HIPAA Form](#).

Where Do I Find My Certificate Number or Group Access Code?

Expat

The GeoBlue Group Expatriate Plan is designed to cover international assignees and their families when on long term assignments of more than six months.

As an Expat, the Certificate Number (ex.

Medical

Once you are registered, you can print your ID card



[Member Hub](#) [Destination Dashboard](#) [Wellness](#) [Tools & Services](#) [Claims](#)

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 **BlueCross
BlueShield**
Global

Direct Pay

Avoid paying out-of-pocket for medical care and submitting claims by requesting Direct Pay prior to your appointment.

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☒ Doctors or Dentists ☐ Hospitals or Clinics

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Claims

Download [Medical Claim Form](#)
(Expense Claim Form & Instructions)

[How to File Claims](#)

[Contact Customer Service](#)

1.888.412.6403 (U.S.) +1.610.254.5830 (collect outside the U.S.) or
Email Us at customerservice@geo-blue.com

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OUR MONTHLY NEWSLETTER CATERED
TO THE GLOBALLY MOBILE.

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Schreiber



Medical

▶ Covered services

Service	Coverage
Trip period maximum benefits	\$300,000
Emergency evacuation	\$250,000
Plan payment – hospital services	100%
Plan payment – physician services	100%
Plan payment – outpatient prescription drugs	100%
Plan payment – ambulance	100% (\$1000 maximum)



Medical

- ▶ Non-covered services
 - ▶ routine care, such as
 - ▶ routine wellness
 - ▶ physical exams
 - ▶ gynecological care
 - ▶ routine maternity expenses
 - ▶ non-emergency mental health and substance abuse expenses
 - ▶ second surgical opinion
 - ▶ home health care or custodial services



Business Travel Accident Plan

Business travel only
(Partner, spouse, dependent)

Applies to those traveling on Schreiber business in
home country or outside of home country



Business Travel Accident Plan

- ▶ Group Accidental Death & Dismemberment Insurance
- ▶ Vendor: CHUBB
- ▶ Policy number: 6410-00-90
- ▶ Claims and Support: 855.830.3719

* Pays a benefit if eligible participant had a dismemberment or death while on business travel



Business Travel Accident Plan

- ▶ Principal Sum
- ▶ 24 hour business travel partner – 10x salary, max of \$150,000
- ▶ Business travel spouse - \$50,000
- ▶ Business travel dependent children - \$25,000

Business Travel Accident

- ▶ Loss of life (100%)
- ▶ Loss of speech and hearing (100%)
- ▶ Loss of speech and one of loss of hand, loss of foot or loss of sight in one eye (100%)
- ▶ Loss of hearing and one of loss of hand, loss of foot or loss of sight in one eye (100%)
- ▶ Loss of hands (both), loss of feet (both), loss of sight or a combination of any two of loss of hand, loss of foot or loss of sight of one eye (100%)
- ▶ Loss of hand, loss of foot or loss of sight of one eye (any one of each) (50%)
- ▶ Loss of speech or loss of hearing (50%)
- ▶ Loss of thumb and index finger of the same hand (25%)
- ▶ Carjacking
- ▶ Coma
- ▶ Home Alteration or Vehicle Modification
- ▶ Medical Evacuation and Repatriation
- ▶ Natural Disaster
- ▶ Psychological Therapy
- ▶ Rehabilitation Expense
- ▶ Seat Belt and Occupant Protection Device
- ▶ Total Loss of Use



Identity Theft

Business travel only

Identity Theft

- ▶ Vendor: CHUBB provided by CS ID
- ▶ Policy number: 6410-00-90
- ▶ Claims and Support: 866.299.7277

CHUBB®

Identity Theft Protection Services

Group No: 99956890
Policy No: 6410-00-90
ITS

Identity Theft Protection

Worldwide & Toll-Free 24/7

For Round-the-Clock Fraud Support, call

1.866.299.7277
toll free, 24/7

Please refer to local country dialing instructions and make sure to use a telephone that has international access.

Identity Theft Protection



Identity Theft

- ▶ Contact if you lost your passport or wallet when traveling
- ▶ You will be assigned a caseworker who will work with you to restore your identity should you become the victim of fraud
 - ▶ Help you contact credit card issuers to cancel and replace lost or stolen cards
 - ▶ Locate the local Embassy or Consulate to replace lost documents such as your passport or visa
 - ▶ Contact your family or friends back home



AXA Assistance Travel Assistance Services

Business travel and business sojourn



Travel Assistance Services

▶ Vendor: CHUBB provided by AXA Assistance
▶ Policy number: 6410-00-90
▶ Toll Free: 1.855.327.1414

TRAVEL ASSISTANCE PROGRAM

For medical referrals, evacuation, repatriation or other services please call:

Travel Assistance Program
1-855-327-1414 (Toll-Free)
1-630-694-9764 (Direct Dial)
medassist-usa@axa-assistance.us

Visit www.acetravelassistance.net for access to global threat assessments and location based intelligence.

Username: medassist-usa@axa-assistance.us
Password: acea&h

Organization: Schreiber Foods, Inc.

Policy Number: 64100090

Assistance Provider: AXA Assistance USA, Inc.

AXA provides emergency medical and travel services and pre-trip information services. Please call when:

- You require a referral to a hospital or doctor
- You are hospitalized
- You need to be evacuated or repatriated
- You need to guarantee payment for medical expenses
- You experience local communication problems
- Your safety is threatened by the sudden occurrence of a political or military event



Travel Assistance Services

Medical Assistance

- ▶ Worldwide referral to doctor or medical specialist
- ▶ Medical monitoring when you are hospitalized
- ▶ Emergency medical evacuation to an adequate facility
- ▶ Medically necessary repatriation and return of mortal remains



Travel Assistance Services

Personal Assistance

- ▶ Pre-trip medical referral information
- ▶ Emergency medication
- ▶ Embassy and consular information
- ▶ Lost document assistance
- ▶ Emergency message transmission
- ▶ Emergency cash advance
- ▶ Emergency referral to lawyer
- ▶ Translator or interpreter access
- ▶ Medical benefit verification and assistance with medical claims process



Travel Assistance Services

Travel Assistance

- ▶ Emergency travel arrangements
- ▶ Arrangements for the return of your traveling companion or dependents
- ▶ Vehicle return



Travel Assistance Services

Security Assistance

- ▶ Crisis hotline
- ▶ Group security assistance to help address safety concerns or to secure immediate assistance while traveling
- ▶ Access to a secure, web-based system for tracking global threats and health or location based risk intelligence

Travel Assistance Services

- ▶ Visit the AXA Assistance travel risk intelligence portal for information prior to travel

<https://travel-eye-axa.com>

- ▶ Risk Map of the globe
- ▶ Global events
- ▶ Country risks
- ▶ Medical provider search
- ▶ Destination intelligence (country and city level): security, health, legal, culture financial, environment, language

Travel Assistance Services

- ▶ You will need to enter in your email and create a password



You need to sign in or sign up before continuing.

Log in

☒ Remember me

Log in

[Forgot your password?](#)

[Didn't receive confirmation instructions?](#)

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Link to Benefits Documents on The Source

Benefits documents

View ▾

- ▶ Medical & Health Savings Account
- ▶ Dental & Vision
- ▶ Health & Wellness
- ▶ Life & Voluntary Accident & Critical Illness
- ▶ Medical Leave
- ▼ Business Travel

- CHUBB - ID Theft Protection
- CHUBB Business Travel Life and AD&D Summary Plan Description
- CHUBB Travel Assistance Card
- CHUBB Travel Assistance Portal Details
- CHUBB travel portal FAQ
- GeoBlue Direct Pay Flyer
- GeoBlue Health and Safety Services Flyer
- GeoBlue Member Mobile App
- GeoBlue Plan Document
- GeoBlue TeleMD
- GeoBlue Travel Member Guide
- International Traveler Benefits Presentation
- Traveler Benefits Summary



In Summary...

▶ You have coverage traveling internationally for:

- ▶ Medical emergencies
- ▶ You have to be hospitalized
- ▶ Your identity is compromised
- ▶ Healthcare referrals
- ▶ Coordination of benefits
- ▶ Support with missing travel docs, travel arrangements
- ▶ Pre-travel support and health concerns
- ▶ Medical evacuation
- ▶ Schedule of benefits for death and dismemberment



Questions?

Benefits@schreiberfoods.com