A

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit

SupportLinc at www.supportlinc.com (Code: gw) or by calling 888-881-5462. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 866-444-EBSA to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Not Applicable	The EAP is a preventive care program. You do not have to meet any <u>deductible</u> for EAP services.
Are there other deductibles for specific services?	Not Applicable	You do not have to meet <u>deductibles</u> for specific services. You do not have to meet any <u>deductibles</u> for EAP services
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not Applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the out-of-pocket limit?	Not Applicable	This <u>plan</u> uses a <u>provider network</u> . If you use a network EAP <u>provider</u> , this plan will pay all of the costs of covered services.
Will you pay less if you use a network provider?	Yes. For a list of EAP counselors, call 888-881-5462.	This <u>plan</u> uses a <u>provider network</u> . If you use a network EAP <u>provider</u> , this plan will pay all of the costs of covered services.
Do you need a referral to see a specialist?	Not Applicable	The EAP does not cover <u>specialists</u> . If the EAP <u>provider</u> determines that you need treatment from a <u>specialist</u> , the EAP <u>provider</u> will refer you to your group health plan or treatment resources in your community.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

	Services You May Need	What You Will Pay		
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	Not covered	Not covered	None
If you visit a health care provider's office or	Specialist visit	Not covered	Not covered	None
clinic of clinic	Preventive care/screening/ immunization	\$0	\$0	Brief counseling, limited to five face-to-face sessions per issue (individually or as a group)
Marian have a test	<u>Diagnostic test</u> (x-ray, blood work)	Not covered	Not covered	None
If you have a test	Imaging (CT/PET scans, MRIs)	Not covered	Not covered	None
	Generic drugs	Not covered	Not covered	None
If you need drugs to treat your illness or	Preferred brand drugs	Not covered	Note covered	None
condition	Non-preferred brand drugs	Not covered	Not covered	None
	Specialty drugs	Not covered	Not covered	None
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	Not covered	Not covered	None
surgery	Physician/surgeon fees	Not covered	Not covered	None
	Emergency room care	Not covered	Not covered	None
If you need immediate medical attention	Emergency medical transportation	Not covered	Not covered	None
	<u>Urgent care</u>	Not covered	Not covered	None
If you have a hospital stay	Facility fee (e.g., hospital room)	Not covered	Not covered	None
	Physician/surgeon fees	Not covered	Not covered	None
If you need mental health, behavioral	Outpatient services	Not covered	Not covered	None
health, or substance use services	Inpatient services	Not covered	Not covered	None

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document by contacting SupportLinc at 888-881-5462 or <u>www.supportlinc.com</u> (Code: gw).

		What You Will Pay		Limitations Everytions 8 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Office visits	Not covered	Not covered	None
If you are pregnant	Childbirth/delivery professional services	Not covered	Not covered	None
	Childbirth/delivery facility services	Not covered	Not covered	None
	Home health care	Not covered	Not covered	None
If you need help	Rehabilitation services	Not covered	Not covered	None
recovering or have	Habilitation services	Not covered	Not covered	None
other special health	Skilled nursing care	Not covered	Not covered	None
needs	Durable medical equipment	Not covered	Not covered	None
	Hospice services	Not covered	Not covered	None
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	None
	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric Surgery
- Chiropractic care
- Cosmetic Surgery
- Dental care (Adult)

- Hearing Aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing (in-patient)
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

Other Covered Services (Please see your plan document for other covered services and your costs for these services.)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor Employee Benefits Security Administration at 866-444-EBSA or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document by contacting SupportLinc at 888-881-5462 or <u>www.supportlinc.com</u> (Code: gw).

provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: SupportLinc at 888-881-5462 or <u>www.supportlinc.com</u> (Code: gw).

Does this plan provide Minimum Essential Coverage? No

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit. This requirement is not applicable for EAP coverage.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan does not meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 833-474-2487

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 833-474-2487

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 833-474-2487

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 833-474-2487

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1146. The time required to complete this information collection is estimated to average 0.08 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document by contacting SupportLinc at 888-881-5462 or <u>www.supportlinc.com</u> (Code: gw).

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$0
■ Specialist coinsurance	\$0
■ Hospital (facility) coinsurance	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$0	
Coinsurance	\$0	
What is not covered		
Limits or exclusions	\$12,700	
The total Peg would pay is	\$12,700	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist coinsurance	\$0
Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$0	
Coinsurance	\$0	
What is not covered		
Limits or exclusions	\$5,600	
The total Joe would pay is	\$5,600	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist coinsurance	\$0
Hospital (facility) coinsurance	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)
<u>Rehabilitation services</u> (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$0	
Coinsurance	\$0	
What is not covered		
Limits or exclusions	\$2,800	
The total Mia would pay is	\$2,800	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.